



FORMERLY HUMAN SERVICES COUNCIL

## *Non-Emergency Medical Transportation* ●



### **Serving Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum counties.**

Transportation to medical services is provided to individuals covered by Washington State Medicaid (Apple Health). Typical services can include:

- Primary Care
- Behavioral Health
- Urgent Medical Care
- Dental
- Dialysis
- Specialty Medical Care

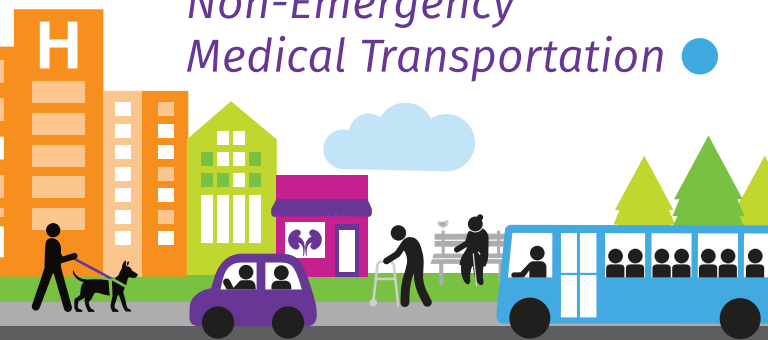
**Please call 911 for emergency situations.**

Transportation is provided by the lowest-cost option, based on individual abilities. The most common types of transportation provided include:

- Bus passes
- Gas vouchers/mileage reimbursement
- Door-to-door rides

*The means to stay mobile* ●

# Non-Emergency Medical Transportation ●



## Remember:

- Requests must be made 2 business days in advance
- Schedule trips up to 14 days in advance
- Non-local trips require pre-authorization; call at least 7 days in advance
- Cancel trips at least 2 business hours in advance

*Washington Administrative Code requires Community in Motion to provide transportation to local doctors and clinics and to arrange for the lowest-cost mode of transportation that is suitable for the client's medical condition and abilities.*

## What to have when you call:

- Your Medicaid ID number
- Date of birth
- Your pick-up address
- The name, address, and phone number of your medical destination
- Your appointment date(s) and time(s)
- The medical reason for your appointment
- Information on any assistive equipment or mobility devices you use

*Community in Motion is a HIPAA Business Associate of the Health Care Authority.*

## How to Contact Us

Phone: **360.694.9997** or **1.800.752.9422, Option 1**

Fax: **360.694.1446**

Visit us at: **[www.communityinmotion.org](http://www.communityinmotion.org)**

*Community in Motion operates its programs in compliance with the Americans with Disabilities Act and Title VI. To review our policies or submit a comment or complaint, please visit our website.*

**Our mission is connecting our neighbors with access to reliable transportation to support healthy, independent living.**